

‘Annexure A’

Escalation Matrix (Common for Trading & Demat purpose):

| Details of | Contact Person | Address | Contact No. | Email Id |
|----------------------------------|-------------------------------------|--|-------------|--|
| Customer care | Nikita Patel | Jay Vijay Rod, Opp. Mahavir Complex, Unjha - 384170 | 9898752442 | kmc.unjha2@gmail.com |
| Head of Customer Care | Vishnubhai Nayi/ Hetulbhai Patel | Jay Vijay Rod, Opp. Mahavir Complex, Unjha - 384170 | 7041844442 | kc.unjha@gmail.com |
| Compliance Officer | Amit M. Jayswal | Jay Vijay Rod, Opp. Mahavir Complex, Unjha - 384170 | 9376350551 | kc.unjha@gmail.com |
| Chief Executive Officer (CEO) | Milap R. Modi | Jay Vijay Rod, Opp. Mahavir Complex, Unjha - 384170 | 9375484442 | kmc.unjha@gmail.com |

You May contact us between 10:00 AM to 5:00 PM on Monday to Friday.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://bsechs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

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